

Chat with Web Technology Services



August 3, 2005

Session plan



- Who we are & what we do
- User research findings
- Proposed training plan
- If time, your questions (“Stump Ian”)

Who we are



Peter Williams

David
Wisniewski

Josh Wilson

Ian
Rifkin

Lori
Dembowitz

KL

Mike
Pino

Zachary
Shaw

Introductions



- Your name & department?

What we do



- **Maintain campus websites**
 - brandeis.edu
 - Department/office sites
 - myBrandeis intranet
- **Develop and maintain web applications**
 - Communications: tool for updating Brandeis home page
 - GSAS: News and calendar events exported from myBrandeis
 - Blog pilot for selected Fall 2005 classes
- **Provide training in web publishing and site management**
 - Training sessions scheduled for Fall 2005
- **Provide support to web publishers**
 - webtechservices@brandeis.edu



How we work

- **User-centered design model**
 - Start with users and tasks (not systems)
 - Ideally, involve users early and often
- **Iterative process**
 - Finding problems early saves time, money, and headaches
- **Project phases**
 1. Research and analysis
 2. Conceptual design
 3. Prototypes
 4. Production
 5. Launch



What we're working on

- **Update of department sites to new Brandeis template**
 - Nearly 60 sites requested update
 - Over 45 sites updated so far: 75% (and rising)
- **Conversion from WebCT Campus Edition to WebCT Vista**
 - Workshops for faculty
 - 109 courses to be rolled out for Fall 2005 semester
 - 1157 courses migrated to WebCT Vista archive
- **MyBrandeis facelift**
 - User research: Early Spring 05
 - Design: Late Spring 05
 - Prototypes: Summer 05
 - Production & launch: August 05
- **Content management system**
 - User research (focus groups, survey, other research): Spring 05